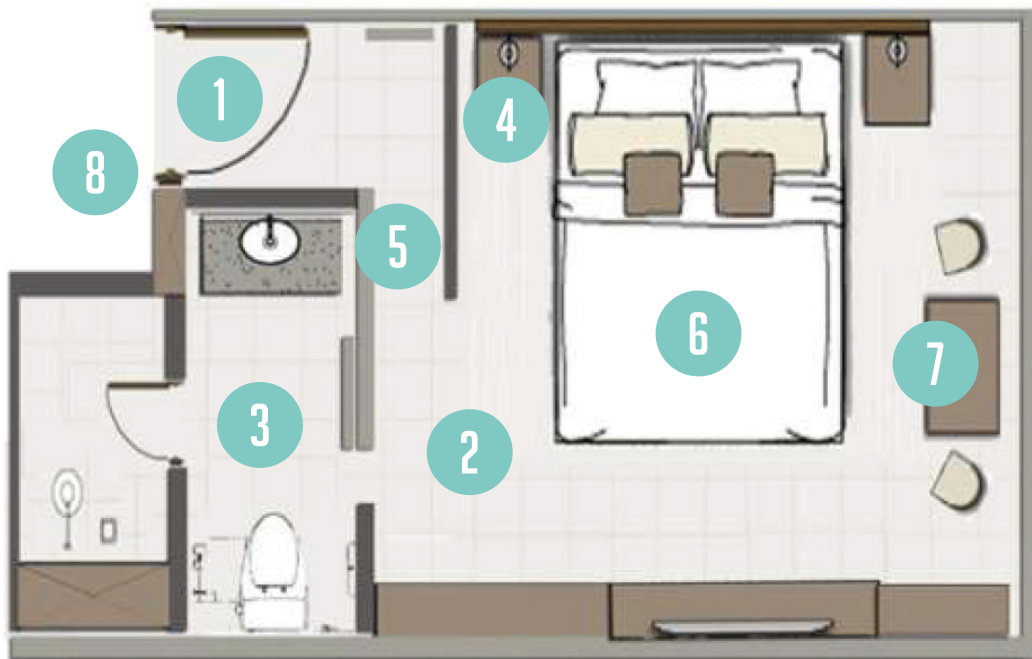


## SERVICE STANDARD

# ENHANCED BEDROOM CHECK PROCEDURE



1

### TIME TO CHECK

Additional time allocated to thoroughly inspect each bedroom.

2

### ULTRAVIOLET

Initial check of the room with UV light.

3

### BATHROOM CHECK

All surfaces, shower unit and tiles, bathroom floor and touch points.

4

### ALL SURFACES

Beside table, Unitary, Equipment, Fridge, Tea & Coffee facilities and Remotes.

5

### SWITCH, CONTROLS AND HANDLES

Check and final clean of all touchpoints.

6

### BED LINEN

Final check with UV light.

7

### FURNITURE CHECK

Lampshades, chairs and tables.

8

### DOOR SEAL

To certify the room is clean and ready for guest arrival.